

Roaming in Europe

RCUK Mobile customers can now use their UK Minutes, Text and Data* allowance when travelling through certain countries within the European Union, including receiving calls free of charge whilst roaming. However, this does not include any additional bolt-ons such as international minutes, international SMS or non-geographical minutes. Please refer to the below breakdown for more detailed information on which countries are included for free and where there may be a daily charge.

For more information about EU Roaming and the Fair Usage Policy, please call our dedicated EU Roaming information line on 020 3870 5779.

* Data allowance within Fair Usage Policy

EU countries FREE

Allowances when roaming in EU Countries;

- ✓ Unlimited** Incoming and Outgoing calls **within EU and back to UK**
- ✓ Unlimited** SMS **within EU and back to UK**
- ✓ Data allowance within Fair Usage Policy

**excludes non-unlimited tariffs

Note: calls from the EU to Extended EU and EuroTraveller countries are not included in the allowance

- Austria
- Belgium
- Bulgaria
- Canary Islands
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Estonia
- Finland
- France (incl. French territories)
- Germany
- Gibraltar
- Greece
- Hungary
- Iceland
- Ireland
- Italy (incl. Vatican City)
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Malta
- Monaco
- Netherlands
- Norway
- Poland
- Portugal (incl. Madeira)
- Romania
- Slovakia
- Slovenia
- Spain (incl. Balearic Islands)
- Sweden

Extended EU FREE

Allowances when roaming in Extended EU Countries;

- ✓ Unlimited** Incoming and Outgoing calls **within country and back to UK**
- ✓ Unlimited** SMS **within country and back to UK**
- ✓ Data allowance within Fair Usage Policy

**excludes non-unlimited tariffs

- Guernsey
- Jersey
- Isle of Man
- Switzerland
- Turkey

EuroTraveller DAILY CHARGE

Allowances when roaming in EuroTraveller Countries;

- ✓ Unlimited** Incoming and Outgoing calls **within country and back to UK**
- ✓ Unlimited** SMS **within country and back to UK**
- ✓ Data allowance within Fair Usage Policy

**excludes non-unlimited tariffs

- Albania
- Bosnia and Herzegovina
- Faroe Islands
- San Marino

Standard roaming rates will be charged for calls and data outside of the allowance

RCUK MOBILE... simply done better

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